

January 12, 2026

Dear Authorized The RIDE Bikes & Always Bikes Dealer,

We are writing to provide you notice of our steps in addressing the mandatory & required steps to achieve the **New York-specific electric bicycle compliance regarding Battery & Charger information and labeling**. The following information will also be available on our website & all needed information can be collected at time of **WARRANTY REGISTRATION**, reducing the need for paper copies.

New York State has enacted electric bicycle battery safety and consumer notice requirements that apply to electric bicycles sold or delivered within the State of New York. These requirements are now in effect and mandatory. They focus on consistent point-of-sale safety practices, consumer awareness, and documented compliance related to battery safety.

To support you, our dealers & consumers, eBliss has prepared a **New York compliance packet**. This packet will be sent out in parallel to new bike sales & or upon request for any of The Ride Bikes or Always Bikes. This is intended to support you at the time of sales & make the requirements clear, practical, & easy to execute at the retail level & to share with the consumer.

The New York compliance packet will include:

- Labels 3 (three) for eBike, Battery, & Charger
- Label Placement Guideline
- Lithium-Ion Battery Safety Manual
- NEW YORK ACKNOWLEDGEMENT Form (REV A) Consumer & Dealer~ Battery Safety & Owner Guidance
 - Consumer Information & Acknowledgement
 - eBike Model Information
 - Dealer Compliance Checklist
 - Dealer Certification

This compliance packet will explain the required sequence of steps for New York sales, including warning label installation, photographic verification, consumer acknowledgment, and dealer-completed warranty registration prior to delivery.

For clarity, "DEALERS" are responsible for complying with all requirements outlined in the enclosed form, checklist, & label placement. All NY compliance steps must be completed in full and in sequence prior to retail delivery of any electric bicycle sold or delivered into the State of New York.

We appreciate your partnership and your continued support in ensuring a safe, informed, and compliant purchase experience for New York customers.

Enjoy the Ride,

Steve Richey
eBliss Global, Inc

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